

Privacy Policy

Amended: 07/04/2023

The following Privacy Policy regulations (these "Privacy Policy"), govern your access to and use of the PebbleHost website, including any content, functionality, and services offered on or through (the "Site") ("Pebble"), is committed to maintaining the privacy and security of its customers' personal and private information ("customer information") submitted to PebbleHost and affiliates via pebblehost.com, pebble.host and pebblehost.net platforms ("the/these platforms"). This privacy and security policy ("this policy") outlines PebbleHost(s) practices and commitment to the customer in this regard.

By visiting this Platforms and communicating electronically with us, you consent to the processing and transfer of your personal information as set out in this Privacy Statement. PebbleHost reserves the right, at its sole discretion, to modify or replace any part of this Agreement. It is your responsibility to check this Agreement periodically for changes. Your continued use of or access to pebblehost.com following the posting of any changes to this Agreement constitutes acceptance of those changes. PebbleHost may also, in the future, offer new services and/or features through the Site (including, the release of new tools and resources). Such new features and/or services shall be subject to this Agreement.

We are committed to the privacy and confidentiality of information provided to us. This Privacy Statement provides information to help you understand how we collect, use and share your personal information and our privacy practices about any personal information collected by us from you directly and/or through the Platforms or the use of our products and services. Personal information means information which identifies you and includes information such as your name, email address, telephone number, as well as any other personal data collected.

1. Consent and removal.

We process your personal data if you have consented to the processing activity. You may revoke your consent at any time. Doing so will bar us from further processing of your personal data based on your consent but will not impact the lawfulness of processing based on your consent before it was withdrawn. Some of the features of our products and services might be only available based on consent. Revoking access to process your relevant data will result in your account being terminated. Terminated accounts information are deleted. Suspension of accounts does not regulate the termination of account data collection. If we decide to sell, buy, merge or otherwise reorganize our businesses in certain countries, this may involve us disclosing personal data to prospective or actual purchasers and their advisers, or receiving personal data from sellers and their advisers.

Under the Privacy Act you as the visitor and or viewer, consumer and so forth. Have the right to access, amend and or request removal of your personal information regarding specific website related activities and cookies and so forth. Upon your receipt of written request and enough primarily information to permit the adequate identification of whom the requesting party is. Once information is terminated we, you and or so cannot retrieve any information terminated.

2. Information we collect.

This is information about you that you give us directly when you interact with us. You may give it to us by filling out a form on our Site, corresponding with us by phone or by email.

It also includes information shared when you participate in a discussion board, share on social media via our Site, enter a competition or promotion, submit a query, report feedback about or a problem within our Site, or any of the other Interactive Services. When you create an account or query for our Platform, we require you provide first name, last name, and email address.

We will automatically collect information from you each time you visit our Site. This includes technical information, information about your visit, and information about your activity on our Site such as pages viewed, page response times, download errors, length of visit to certain pages, page interaction information (such as scrolling, clicks, and mouseovers), methods to browse to and away from a page, and methods used to contact our sales and support teams. Technical information may also include the Internet protocol address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating systems, and device platform.

Information we receive about you from third parties that we work closely with to provide, promote, and improve our services. These third parties include business partners, vendors who assist in technical and payment services, advertising networks, analytics providers, and search information providers.

Depending on how you interact with us, the personal information we collect may include but without limitation:

- your name
- email address
- postal address
- telephone number
- log-in and account information for authentication purposes and account access

3. Using your information.

PebbleHost uses the personal information you provide in a manner that is consistent with this Privacy Policy. We use your personal information to provide our services on our Site, including services arising from any obligations set forth in a contract between you and us. These services may include providing access to our services, administration of your products, billing, and notifying you of changes to our service or your account details. This data will also be used to allow you to participate in the interactive features of our Site or to provide you with information you may have requested from us, including sales and so forth, additional services needed and requested information in order to process your order. We share the following information with "Hexasoft Development" for the purposes of fraud prevention. You may view their privacy policy here: <https://www.fraudlabspro.com/privacy-policy>. We share the following: address, email address, IP address, name and phone number. Additionally content provided to us via our support portals (Billing tickets, our discord server and live chats) may be shared with OpenAI for the purposes of providing you with a more detailed support experience. You can view their privacy policy here: <https://openai.com/policies/privacy-policy>

We also use your personal information together with other personally non-identifiable information to help us better understand our users, to personalize and improve your experience with our Site, and to improve the content and functionality of our Site. This may include providing information about our goods and services that we feel may interest you and enhance your interaction with our Site. We will communicate with you about these goods and services via email, direct mail, telephone, or on our Site. These communications may include newsletters, promotional emails, product updates, or market research requests.

We will use your information for this purpose only if you have given your consent to receive marketing material from us at the point we collected your information, where required by law, or otherwise in our legitimate interests, provided these interests do not override your right to object to such communications.

We will use this information in our legitimate interests (where we have considered these are not overridden by your rights), to administer our Site, and for internal operations, including troubleshooting, data analysis, testing, research, and statistical survey purposes.

We will also use this information to keep our Site safe and secure, for measuring the effectiveness of how we present content and how we market and advertise. We use Internet protocol addresses and non-personally identifiable information in our log files to analyse trends, to administer our Site, to track users' movements in and around our Site, and to gather demographic information about our user base.

In short;

- (a) To personalize your experience
(your information helps us to better respond to your individual needs)
- (b) To improve our website
(we continually strive to improve our website offerings based on the information and feedback we receive from you)
- (c) To improve customer service
(your information helps us to more effectively respond to your customer service requests and support needs)
- (d) To process transactions
Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.
- (e) To administer a promotion, survey or other site feature
- (f) To send periodic emails
The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc

4. General Conditions to these privacy policies.

- (a) We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or other rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.
- (b) In certain situations, PebbleHost may be required to disclose personal information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements. We reserve the right to disclose your personal information as required by law and when we believe that disclosure is necessary to protect our rights or to comply with a judicial proceeding, court order, or similar legal process served on us or our Site. We will take reasonable steps to ensure that we only collect that personal information that is relevant for the purposes for which it is to be used. Furthermore, we will not process your personal information in a way that is incompatible with these purposes
- (c) We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements). No purpose in this policy will require us keeping your personal information for longer than 6 months past the termination of the user's account.
- (d) When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.
- (e) You can unsubscribe from our marketing email list at any time by clicking on the unsubscribe link in the emails that we send or by contacting us using the details provided below. You will then be removed from the marketing email list – however, we will still need to send you service-related emails that are necessary for the administration and use of your account. To otherwise opt-out.

We protect your data by using an external PCI compliant payment gateway that handles all CC transactions. Your personal information is contained behind secure networks and is only accessible by a limited number of persons who have special access rights to such systems, and who are required to keep the information confidential. In addition all sensitive information is encrypted via Secure Socket Layer (SSL) technology. We implement a variety of security measures when a user places an order, enters, submits or accesses their information to maintain the safety of your personal information. All transactions are processed through a gateway provider and are not stored or processed on our servers.

California Online Privacy Protection Act

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. - See more at: <http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf>

According to CalOPPA, we agree to the following:

Users can visit our site anonymously, Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website, Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

Our site honors do not track signals and we do not allow third party behavioural tracking.

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online. We do not specifically market to children under the age of 13 years old.

CAN SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions.
- Process orders and to send information and updates pertaining to orders
- We may also send you additional information related to your product and/or service.
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred

To be accordance with CANSPAM we agree to the following:

- NOT use false, or misleading subjects or email addresses
- Identify the message as an advertisement in some reasonable way
- Include the physical address of our business or site headquarters
- Monitor third party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly
- Allow users to unsubscribe by using the link at the bottom of each email

5. PebbleHost contact information.

In the event all questions arise from all our policies by Law we are obligated to open a line of communication directory to not only consumers and clients but visitors, guests and or viewers of these here policies.

Email: admin@pebblehost.com